

ANNOUNCEMENT & REGISTRATION FORM
Midwest Facilitators' Network - (<http://www.midwest-facilitators.net>)
31st Midwest Facilitators' Conference
Friday, January 10, 2003 - 8:00am to 5:00pm

Location: **Summit Executive Centre**
205 N Michigan Ave - South Tower - 10th Floor
Chicago, IL 60601
(Downtown Chicago)
<http://www.summitchicago.com>

8:00am	Arrival, Registration, Continental Breakfast, Networking
8:10am	Conference Kickoff
8:15am to 9:45am	<p>"Using Simulations to Create "Raving Fan" Customer Service " by Bruce Hodes (CMI - Oak Park, Illinois)</p> <p>Companies can distinguish themselves from their competition through extraordinary customer service. Increasingly, customer focused work teams are emerging as a key strategy of leading-edged companies who want to create this differentiation. In this highly interactive session, participants will learn the following: Tools and techniques with which to build customer focused work groups; Exercises and data that help build awareness and enthusiasm regarding customer focus and service; Models and methods for groups to design, implement and monitor their own strategies for improving customer service.</p>
TRACK A 9:45am to 12:15pm	<p>"Being Successful" by Gary Rush (MG Rush Systems, Inc, Barrington, Illinois)</p> <p>To maintain a quality of work, you need to learn, grow, get feedback, and be honest with yourself. This session focuses on staying successful by continuing in business. To succeed in that way, you need a plan. A plan is not a static document. It is a process whereby you continuously look at who you are, where you are going, and how you'll get there. You need to know and plan out where you are going and how you'll get there both personally and professionally - or you go wherever someone else dictates. Developing a plan for yourself forces you to think through: who you are; what you're good at; to whom you want to sell; and how you'll attract your customers.</p> <p>This track will be repeated in Gary's 2:30pm session. A break is included during this session.</p>
TRACK B 9:45am to 12:15pm	<p>"Creating Rapid, Sustainable Change – A Whole Systems Approach" by Drew Howick & Jeff Hannan (Howick Associates - Madison, Wisconsin)</p> <p>This session is based on the premise that when organizations need to create and implement significant changes quickly, they have to use methods that involve everyone who is impacted by the desired outcome. The session focuses on the principles, methods, and benefits underlying whole systems change, with a focus on the facilitation methods and considerations when working with large groups of participants in order to create rapid change. This track will be repeated in Drew's & Jeff's 2:30pm session. A break is included during this session.</p>
12:15pm	Lunch, Networking, Etc.
1:00pm to 2:30pm	<p>"Past, Present, & Future: What the Latest Technology Trends Mean to You" by Alex L. Goldfayn (Strategic Consulting Group, LLC - Buffalo Grove, Illinois)</p> <p>This session provides an entertaining look back at the 1990s, technology's golden era, and three important (and controversial) trends that Alex sees taking shape in the world of business technology. This lively, interactive program will examine the latest technology trends and their effects on the audience's lives, work, and companies. Topics to be discussed in the program include: why IT professionals (both internal and outsourced) need to be as good with people as they are with technology; and why technology has been equal parts a bane and a boon despite the media's daily reports to the contrary.</p>
TRACK A 2:30pm to 5:00pm	<p>"Being a Successful Facilitator" by Gary Rush (MG Rush Systems, Inc, Barrington, Illinois)</p> <p>This track is repeated from Gary's 9:30am session. A break is included during this session.</p>
TRACK B 2:30pm to 5:00pm	<p>"Creating Rapid, Sustainable Change – A Whole Systems Approach" by Drew Howick (Howick Associates - Madison, Wisconsin)</p> <p>This track is repeated from Drew's & Jeff's 9:30am session. A break is included during this session.</p>
5:00pm	Wrap Up, Door Prizes, Adjourn

Conference Information

<p><u>SPONSOR</u> For This Conference</p>	<p>This Facilities for the 31st Midwest Facilitators' Conference are provided by the Summit Executive Centre, 205 N Michigan Ave, South Tower - 10th Floor, Chicago, IL 60601, http://www.summitchicago.com</p>		
<p><u>SPONSOR</u> Nightingale-Conant</p>	<p>Since 1993, Nightingale-Conant (Niles, Illinois) has been a most significant contributing sponsor to MFN providing the vast majority of door prizes. Nightingale-Conant is the largest producer and distributor of instructional and motivational audio and video tapes for Personal and Business Development, Wealth Building, Sales, Mind Technology, Health & Wellness and Spiritual Growth. Nightingale-Conant also provides Coaching Services and has a full-service Speakers' Bureau. Please visit their website at: http://www.nightingale.com</p>		
<p><u>SPONSOR</u> University Associates</p>	<p>Since 1993, University Associates, has been another significant sponsor and supporter of MFN activities, providing products and a number of high-value door prizes, such as tuition-free seats in their workshops. Please visit their website at: http://www.universityassociates.com</p>		
<p>Conference Fee</p>	<p><u>Conference Fee:</u></p> <ul style="list-style-type: none"> • \$100.00 per participant on or before January 6th (Early Registration Discount) • \$120.00 per participant after January 6th • \$120.00 per participant at the door (no guarantee without pre-registration) <ul style="list-style-type: none"> • Fee includes Conference, Materials, Continental Breakfast & Lunch. • Fee Does <u>NOT</u> include lodging (see suggestions below). • Cancellations after January 6th or no shows may be assessed a cancellation fee 		
<p>How to Register</p>	<p>Register early to save \$ and to secure a place in this conference.</p> <p><u>Phone:</u> (773) 463-2288 - During the recording press the "2" key. Please announce "MFN Conference Registration", your company name, and the name, phone # and payment information for each registrant.</p> <p><u>Fax:</u> (773) 463-1830 - Fax completed registration form with payment information for each registrant.</p> <p><u>E-Mail:</u> register@midwest-facilitators.net – E-mail completed registration form with payment information and subject: announce "MFN Conference Registration".</p> <p><u>Snail-mail:</u> Mail completed registration form with payment information to MFN c/o Jordan-Webb, 2656 W Montrose Ave, - Suite 110, Chicago, IL 60618-1559.</p> <p><u>On-Site:</u> Registration and payment on-site is subject to availability. No guarantee without pre-registration.</p>		
<p><u>Lodging</u> Participants are responsible for arranging their own lodging.</p> <p><u>NOTE:</u> Reservations for Friday are cheaper than the Thursday midweek rates. There are also some special winter rates with tickets to events, but you have to ask about those rates.</p>	<p>Palmer House Hotel (Hilton) 17 E. Monroe (at Wabash), (312) 726-7500, (800) 445-8667, This hotel is located in the heart of downtown . About 10 minutes walking distance from 205/225 N Michigan. Located in the middle of many Downtown attractions. (ask about winter delight rate)</p>	<p>Midland Hotel 172 W. Adams, (312) 332-1200, A nice hotel with comfortable sleeping rooms. Short cab ride or 15-20 min walk from 205/225 N , Michigan, complimentary breakfast and bar daily. Restaurants and a fitness center are located within.</p>	<p>Holiday Inn City Centre 300 E. Ohio Street, (312) 787-6100 or (800) 465-4329, The Holiday Inn is located across the Chicago River (north) on Columbus Drive and is about a 10-15 minute walk from 205/225 N Michigan.</p>
	<p>Hyatt Regency Chicago 151 E. Wacker Drive, (312) 565-1234 or (800) 233-1234, The Hyatt is part of the Illinois Center Complex, which is just next to 205/225 N Michigan.</p>	<p>Fairmont Hotel 200 N. Columbus Drive, (312) 565-6684 or (800) 526-2008, The Fairmont is part of the Illinois Center Complex, which is just next to 205/225 N Michigan.</p>	<p>Renaissance Hotel One West Wacker Drive, (312) 372-7200 or (800) 468-3571, The Renaissance Hotel is about a 5 minute walk from 205/225 N Michigan.</p>
	<p>Swissotel Chicago 323 E. Wacker Drive, (312) 565-0565 or (800) 654-7263, The Swissotel is part of the Illinois Center Complex, which is just next to 205/225 N Michigan.</p>	<p>Cass Hotel 640 N Wabash, (312) 787-4030 or (800) 227-7850</p>	<p>Motel 6 (for real) 162 E Ontraio St, (312)-787-3580 or (800)-466-8356</p>
<p>Meals</p>	<p>Continental breakfast, lunch and afternoon snack are included in the Conference fee. Participants with <u>special dietary</u> needs contact Linda Romansic: (847)-566-0644 or romansicl@aol.com</p>		
<p>Dress Code</p>	<p>Business casual</p>		

"Using Simulations to Create "Raving Fan" Customer Service"

by Bruce Hodes - CMI - Oak Park, Illinois

Companies can distinguish themselves from their competition through extraordinary customer service. Increasingly, customer focused work teams are emerging as a key strategy of leading-edged companies who want to create this differentiation. In this highly interactive session, participants will learn the following:

- Tools and techniques with which to build customer focused work groups;
- Exercises and data that help build awareness and enthusiasm regarding customer focus and service;
- Models and methods for groups to design, implement and monitor their own strategies for improving customer service.

There is a lot of talk about the importance of customer service. There is a lot of rhetoric on the subject. The challenge is to actually deliver extraordinary customer service on a consistent basis. For many growth- oriented companies, delivering good customer service is where "the rubber meets the road". This is not your ordinary session. It is very interactive, engaging and based on proven methods. Participants will leave with very applicable and relevant tools and techniques. These can be used to build customer focused teams in the work place.

Bruce Hodes, founder and head coach of CMI, works with business executives and teams allowing them to focus and generate action. He works with firms in the areas of strategic business planning, team building, team implementation and culture shifts. Bruce has given presentations at numerous conferences. Some of these include: Uniform and Textile Services Association, Independent Textile Services Association, Dust Control Association, the International Kitchen Exhaust Cleaners Association, The National Association of Computer Consultant Businesses Conference and The American Society for Training and Development. Bruce has also facilitated workshops for many CEO groups and has presented at numerous conferences and workshops both nationally and internationally. Bruce is the author of the following articles: Inc. Magazine Complete Guide to Superior Customer Service, 1994. Hodes has also published The Coach's Handbook. Some of CMI's clients include: Bell & Howell, Motorola China Operations, Allstate Insurance, the UIC MBA Program, and Market Day. CMI has been involved with international projects in China and Canada. Mr. Hodes is a graduate of the Kellogg School of Management, Northwestern University, from which he has earned a Masters in Management degree. He also has a Masters in Social Work from George Williams College.

Visit CMI's website at: <http://www.cmiteamwork.com>

"Being Successful"

by Gary Rush - MG Rush Systems, Inc, Barrington, Illinois

To maintain a quality of work, you need to learn, grow, get feedback, and be honest with yourself. This session focuses on staying successful by continuing in business. To succeed in that way, you need a plan. A plan is not a static document. It is a process whereby you continuously look at who you are, where you are going, and how you'll get there. You need to know and plan out where you are going and how you'll get there both personally and professionally - or you go wherever someone else dictates. Developing a plan for yourself forces you to think through: who you are; what you're good at; to whom you want to sell; and how you'll attract your customers. This interactive workshop will have participants develop their own plan for success, based on the issues raised in the article "Being Successful", in Gary Rush's latest FAST Newsletter. Having been in business for 17 1/2 years and a successful facilitator for over 19 years, Gary will share some of what he has learned and observed. This is a timely issue since there seems to be an increase in the use of facilitators - some who remain in companies and some who venture out on their own. This session will help participants examine two different measures of success:

- Your quality of work - i.e., how good are you as a facilitator; and
- Your continued tenure in business - i.e., how long do you remain in business or working as a facilitator.

Both measures are important and often related. The first measure defines whether you are a good facilitator or not. Do clients ask for you to return? Are the clients satisfied with your work? Did the workshops succeed? These are the questions that define the quality of your work. If the answers are "yes", then you are doing a job that the clients view as quality. You will also learn to ask yourself, "Am I satisfied with my work?" This helps define quality from both your client's eyes as well as yours. The second measure - are you still in business - is a little different.

About the Presentations and the Presenters - II

Why do some good facilitators fail in business and some poor ones succeed? Facilitation skills and business skills are not the same. Quality work, alone, does not keep you in business. Staying in business requires that clients - internal or external - hire you. That requires a plan. To maintain a quality of work, you need to learn, grow, get feedback, and be honest with yourself. In order to focus on staying successful by continuing in business, you will need a plan. A plan is not a static document. It is a process whereby you continuously look at who you are, where you are going, and how you'll get there. You need to know and plan out where you are going and how you'll get there both personally and professionally - or you go wherever someone else dictates. Developing a plan for yourself forces you to think through: who you are; what you're good at; to whom you want to sell; how you'll attract your customers. This plan needs to be done for yourself and for your role as a facilitator - in other words "As a person, my mission is to...." and "As a facilitator, my mission is to...." As a facilitator, look at:

- What niche do you fill? Business? IT? Both? Process focus or relationship focus?
- Who are your target customers? Corporate? Government? Non-Profit?
- How do you reach your customers? Advertising? Seminars? Telephone? Internet?
- What do you want to provide? Consulting? Facilitating? Project Management?
- What do you want to get in return? Do you want to grow a business? How much do you want to make? How long do you want to do this?

The critical elements of the plan are: Your Mission - who you are; Your Vision - where you are going; Your Values - what you believe in and how you'll behave; Your Objectives - targets to achieve; Your Strategies - what you'll do to reach your targets/objectives. From these elements, you can plan tactical work - projects, advertising, seminars, education, etc. - to implement the strategies. These tactical efforts define your annual budget. These tactical efforts also feed back to your plan to help you decide if it's working or if you need to change it. This session will help you understand how and when to review this plan with colleagues, friends, and family and how to get their input, and will help you understand why you need to make the plan public so that it keeps you in focus and helps you avoid efforts that distract you from what you want to accomplish. Gary has used plans for many years. First he developed a plan for MG Rush Systems, Inc. and largely achieved it. Lately, Gary, developed a plan for a restaurant - named Miracles, which he will implement in the future. Both of these plans help guide him, yet both plans have changed over time - and will continue to change as life, the economy, and other factors dictate. Change is ever-present. The plan is not static. Review it periodically. Don't be afraid to revise it to keep it alive and current. Remember, if you fail to plan, you plan to fail.

Gary Rush is president and founder of MG Rush Systems, Inc., a consulting firm specializing in the finest facilitation services. MG Rush Systems was formed in 1985 to offer consulting, training, and facilitator services. Prior to starting MG Rush Systems, Gary worked in the insurance and the oil and gas industries. After extensive research into interactive design ("JAD") techniques and over 3000 hours of experience leading sessions, Mr. Rush created a proprietary facilitation process called FAST. Since developing FAST in 1985, Mr. Rush has trained over 2500 people in 200+ companies in 18 countries. Each year, Gary teaches between 20 and 30 6-day facilitation classes, numerous 3-day facilitation classes, and data modeling classes. He also facilitates critical workshops for companies on a regular basis. Mr. Rush has helped implement FAST at numerous companies, including some of the largest in the world. He is widely published and is a recognized leader in the movement towards using facilitated workshops. Visit MG Rush Systems' website at: <http://www.mgrush.com>

"Creating Rapid, Sustainable Change – A Whole Systems Approach"

by Drew Howick & Jeff Hannan - Howick Associates - Madison, Wisconsin

This session is based on the premise that when organizations need to create and implement significant changes quickly, they have to use methods that involve everyone who is impacted by the desired outcome. The session focuses on the principles, methods, and benefits underlying whole systems change, with a focus on the facilitation methods and considerations when working with large groups of participants in order to create rapid change. Over the last 14 years, Drew has helped corporations & not-for-profit organizations use this approach to create new visions, overcome key differences, gain alignment around strategies, and create new organizational communication structures. Participants will be challenged to examine and discuss their assumptions about how they plan for and implement change in their organization. They will discuss the effectiveness and limitations of traditional strategic planning and other change methodologies. During the session, participants will have the opportunity to identify applications for the principles in their own organizations, and they will work as a large group to build a "mind map" that addresses a current issue, challenge, or event. This session is intended for those facilitators, managers, human resources professionals, and others who are responsible for creating, considering, implementing, or producing significant changes or visions for departments or organizations. Relying on his experience in designing and implementing system changes using the Future Search model (Weisbord & Janoff) as well as other whole system planning and change methods, Drew will help participants understand the key consideration and benefits of a whole systems approach when creating and implementing significant change.

About the Presentations and the Presenters - III

From this session, participants will learn:

- The key components to consider when using a whole systems approach,
- What kinds of outcomes are possible when using Future Search and other whole system planning and change methods,
- The strategic issues you can control and those you can't when using a whole systems approach,
- How this method can help large groups of people quickly identify and address critical organizational challenges and opportunities,
- How to use "differentiation and integration" techniques to establish common ground among people with widely divergent viewpoints or opinions.

Session Outline

- A short history on the Change in organizations
- Principles underlying Future Search and other whole systems change or visioning methods
- Stages of the Process
- Tools & Methods (Interactive)
- Implementation
- Q&A

Drew Howick is the co-founder and Managing Partner of Howick Associates, a Madison, WI based organizational development and management consulting firm. With more than 20 years of experience in the field, Drew focuses on designing and facilitating group discussions that enable the participants to solve a problem or advance an issue. He works with groups of all sizes to see that the conversation that needs to happen does happen...thereby releasing the potential of the group. Drew also collaborates with clients to develop meaningful learning experiences for adult audiences. For example, Drew worked with a team of corporate executives to design a week-long conference for senior managers worldwide. By using a variety of learning experiences and creative meeting designs, HOWICK ASSOCIATES enabled the participants to truly understand the organization's new strategic direction. Participants were also equipped with tools and techniques for communicating this strategy to their respective organizations. Drew's consulting and training experience is international in scope; he has worked with groups in Egypt, South Africa, England, Venezuela, Spain, France, Germany, Greece and Cyprus. He is also co-author and publisher of the book, *The New Compleat Facilitator: a handbook for facilitators*.

Jeff Hannan works with senior and mid-level managers at a diverse range of organizations to develop organizational, team and individual improvement strategies and interventions. He has designed and facilitated strategic planning sessions, designed and conducted organizational climate and multi-rater assessments and developed data collection strategies to improve customer satisfaction or support process reform. Jeff has also collaborated with clients to introduce innovations such as learning maps, balanced scorecards and system diagrams. Jeff was also part of the team that wrote the book, *The New Compleat Facilitator: a handbook for facilitators*. Visit Howick Associates' website at:

<http://www.howickassociates.com>

"Past, Present, & Future: What the Latest Technology Trends Mean to You"

by Alex L. Goldfayn - Strategic Consulting Group, LLC - Buffalo Grove, Illinois

This session provides an entertaining look back at the 1990s, technology's golden era, and three important (and controversial) trends that Alex sees taking shape in the world of business technology. This lively, interactive program will examine the latest technology trends and their effects on the audience's lives, work, and companies. Topics to be discussed in the program include: why IT professionals (both internal and outsourced) need to be as good with people as they are with technology; and why technology has been equal parts a bane and a boon despite the media's daily reports to the contrary.

In this session, Alex will discuss:

- Why Microsoft will gradually lose market share over the next few years and what it means to the audience.
- Why you should not upgrade your hardware and software 99 percent of the time.
- Why your I.T. professionals (both internal and outsourced) better be as good with people as they are with technology.
- Why technology has been equal parts a bane and a boon despite the media's daily reports to the contrary.

About the Presentations and the Presenters - IV

Alex L. Goldfayn is one of the country's leading experts on applying technology to business, work, and life. He is the on-air technology expert for Fox News Chicago, and is a business-technology contributor to the Chicago Tribune. He also writes and publishes tekTOUR, a weekly newsletter on technology's effect on our lives and work. Alex is a professional speaker covering topics that include maximizing profits through technology, critical technology trends and their effects, and business mistakes all entrepreneurs and managers make. Alex offers the unique combination of rare media credibility and years of consulting experience. He delivers highly insightful, relevant, engaging, and entertaining keynote speeches & seminars. In 1998 he launched a computer consulting company, and shortly thereafter, he made his first business acquisition. By 2000, Alex's company was an international consulting firm with two Chicagoland locations and a Fortune 500 client list. In 2001, Alex started his second, and current company, which supports his speaking and media work. He once tried to play basketball competitively, but quickly learned that being tall -- on its own -- means nothing. Visit Strategic Consulting's website at: <http://www.StrategicGrp.com> and tekTOUR's website at: <http://www.tekTOUR.com>

MFN - UPCOMING EVENTS / NOTICES

To suggest a future program or presenter, or to become involved in MFN, contact us using the information below.

Please send your current e-mail address, phone & fax number and address changes so that we can keep you informed about MFN events in a variety of ways. E-mail: pcollins@jordan-webb.net; Fax: (773) 463-1830; Voice: (773) 463-2288.

Visit MFN's Website @ <http://www.midwest-facilitators.net> Click On the link to "Facilitator Opportunities"

Jan 10, 2003 (Fri) MFN Winter Conference (31st)	Hosted by Summit Executive Centre, Chicago, IL (Downtown Chicago) , Programs & Presenters TBA. Info: (773)-463-2288, pcollins@jordan-webb.net, http://www.midwest-facilitators.net
May 5-6, 2003 (Mon-Tue) MFN Spring Skills Development Workshop (7th)	Hosted by Irons Oaks Adventure and Environmental Learning Center, Olympia Fields, Illinois (S Chicago Suburb), <u>Day 1</u>: Presentation Skills Workshop (Jerilyn Willin); Facilitated Thinking -Techniques, Templates, Trigger Question Sets and Tutors (Dennis Heindl); <u>Day 2</u>: INSIGHT Inventory Trainer Certification (Patrck Handley). Info: (773)-463-2288, pcollins@jordan-webb.net, http://www.midwest-facilitators.net
May 16-23, 2003 (Fri-Fri) IA2P Annual Conference	May 16-23, 2003 (Fri-Fri) - International Association of Public Participation (IA2P) Annual Conference, in Ottawa, Ontario, Canada, Information: http://www.iap2.org , iap2hq@iap2.org , (800)-644-4273, (703)-971-0090
Jun 19-21, 2003 (Thu-Sat) IAF Annual Conference	June 19-21, 2003 (Thu-Sat) - International Association of Facilitators (IAF) Annual Conference, in Ottawa, Ontario, Canada, Information: http://www.iaf-world.org , iaffice@iqc.apc.org or pbushie@mr.net, (612)-891-3541.
Sep 24-26, 2003 (Wed-Fri) 17 th Annual ITHR Symposium	17th Annual Symposium for ITHR Executives held in Toronto, Ontario, Canada (re:Bob Zawacki); Agenda available after May, 2003, info: judpenn@aol.com
Oct, 20 2003 (Mon) MFN Fall Conference (32nd)	Hosted by The Center for Information Management & Technology at Loyola University Chicago (Water Tower Campus) (Downtown Chicago), Gary Rush (MG Rush Systems), Other Programs & Presenters TBA. Info: (773)-463-2288, pcollins@jordan-webb.net, http://www.midwest-facilitators.net

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MFN c/o Jordan-Webb, 2656 West Montrose Ave-Suite 110, Chicago, IL 60618 or Fax: (773) 463-1830 or pcollins@jordan-webb.net

Registration Form - 31st Facilitators Conference - 01/10/2003 - Midwest Facilitators' Network

_____	Early Conference Fee: \$100/registrant:	\$ _____
Name		(On/Before Jan 6 th)
_____	Late Conference Fee: \$120/registrant:	\$ _____
Company	At the Door Fee: \$120/registrant:	(After Jan 6 th)

Address & Mail Code		

City/State/Zip	_____ - _____ - _____	
	VISA / MASTERCARD NUMBER	
_____	_____	/
Business Phone	SIGNATURE	EXP. DATE
_____	_____	_____
E-mail Address and Website Address	Your Company PO Number for Invoicing	

Travel Suggestions

<p><u>Travel Suggestions</u></p>	<p>The Summit Executive Centre is located at the north end of Downtown Chicago, Illinois. For directions and an area map: http://www.summitchicago.com/loc.map.cfm</p> <p>There are many public transportation options available. Car pool! Use your own network! Call if you need help. We will help people who can offer or who need a ride establish contact.</p>
<p>(1) From Chicago Via I-90/94/57/294 (Kennedy or Dan Ryan Expressways)</p>	<p>From the North – a) Take I-90/94 (Kennedy Expressway) southbound to Madison St Exit; b) continue eastbound on Madison to Michigan Av, c) turn left (north) on Michigan to South Water St, d) turn right (east) on South Water to parking; e) see parking (7) below. From the South – f) Take I-90/94 (Dan Ryan Expressway) northbound to downtown Chicago; g) continue northbound to Madison Street Exit; h) proceed as in (1-b) above.</p>
<p>(2) From Chicago Via US 41 (Lake Shore Drive)</p>	<p>From the North – a) Take Lake Shore Drive (US 41) southbound to Randolph St Exit; b) turn right (west) on Randolph to Michigan Av; c) turn right (north) on Michigan to South Water St; d) proceed as (1-d) above. From the South – f) Take Lake Shore Drive, (US 41) northbound to Randolph St exit (left turn lane); g) turn left (west) on Randolph to Michigan Av; h) proceed as in (2-c) above.</p>
<p>(3) From Chicagoland (north/northwest), O'Hare Airport, Wisconsin, points north via I-90/94/294</p>	<p>a) Take I-90 Kennedy Expressway or I-94 Edens Expressway southbound to I-90/94 Junction; b) proceed as (1-a) above.</p>
<p>(4) From Midway Airport, Chicagoland (south/southwest), points south via I-55 (Stevenson Expressway)</p>	<p>a) Take Cicero Ave (Illinois Route 50) northbound to I-55 (Stevenson Expressway); b) take I-55 northbound to junction with US 41 (Lake Shore Drive); c) take US 41 northbound and then proceed as in (2-f) above.</p>
<p>(5) From Iowa and points west via I-290 and I-88</p>	<p>a) Take I-90 (Northwest Tollway) eastbound to junction with I-294 (Tri-State Tollway); b) proceed as in (2-b) above.</p>
<p>(6) From Iowa and points west via I-80</p>	<p>a) Take I-80 eastbound to I-55; b) take I-55 northbound towards Chicago, c) then proceed as in (4-b) above.</p>
<p>(7) Parking NOTE: Ask garage about "early bird" rates</p>	<p>Closest: System Parking-205/225 N Michigan, (312)-819-5064; from Michigan Av turn east On South Water St (one block North of Lake St); garage is immediately on the left; regular rate: \$18.00/day; early bird rate: \$10.00/day (8am-11pm) Grant Park North Parking Garage, accessible from the lower level of Columbus Drive is \$10.00-\$19.00/day. Prudential Plaza Parking, (312)-565-6722, accessible from the lower level of Columbus Drive Regular rate: \$19.00/day, early bird rate: \$13.00/day (8:30am-8:00pm). AON Center Parking (former Amoco Bldg), (312)-861-0967, accessible from the lower level of Columbus Drive, regular rate: \$20.50/day; early bird rate: \$?</p>
<p>(8) Commuting by Rail or Bus</p>	<p>CTA Trains & Buses / Metra Commuter Trains / Amtrak Trains:</p> <ul style="list-style-type: none"> • a) Commuting: Take CTA, Metra or Amtrak trains. The 205/225 North Michigan Building is a short taxi ride and 15-20 minute walk from the following commuter Stations: LaSalle Street Station, Union Station, Northwestern Station. It's right next to the Metra Electric/South Shore Station. It is also a short walk from the following CTA Rapid Transit Stations: Randolph/Wabash Elevated Station on the Brown (Ravenswood), Orange (Midway), Green (Lake-Jackson-Park-Englewood) Or Purple (Evanston Express) Lines; Randolph/Dearborn Subway Station on the Blue (O Hare/Congress/Douglas) Line; Randolph/State Subway Station on the Red (Howard/Dan Ryan) Line. • b) From O Hare or Midway Airports, take CTA's Rapid Transit (Orange or Blue Lines to Randolph Street Stations as above) or the Airport Limos downtown to the Palmer House Hotel). Short walk to the 205/225 North Michigan Building. • Many CTA Bus routes on Michigan Ave & State Street... • Amtrak Trains: Amtrak to Chicago Union Station; proceed as (9) or (8-a) above • From O'Hare or Midway Airports: see (9) below <p>Public Transportation Information:</p> <p>RTA (312)-836-7000 - http://www.rtachicago.com METRA (312)-322-6777 - http://www.metrail.com PACE (847)-364-7223 - http://www.pacebus.com CTA (888)-968-7282 - http://www.transitchicago.com AMTRAK (800)-472-7245 - http://www.amtrak.com</p>
<p>(9) By Air</p>	<p>Take commercial flights into Chicago's O'Hare or Midway Airports. Rent a car and proceed as in (3) or (4) above, or take CTA Blue or Orange Line Trains downtown and proceed as (8-b) above..</p>